

FBR NEWSLETTER

I commend FBR Field Formations on achieving **7-months revenue targets** by undertaking bold tax audit and enforcement, and counter-smuggling measures. They must continue working with honesty and commitment. Also commend FBR Headoffice Team for developing the IT-enabled Transformation Plan & procuring cutting-edge Track & Trace System. Once fully functional in July 2021, it would add **100s of billions** of additional revenue, curb counterfeiting and help establish rule of law.



PRIME MINISTER
IMRAN KHAN
@ImranKhanPTI

Editor's Note

by Syed Nadeem Hussain Rizvi

The February edition of FBR newsletter highlights the continuing progress FBR is making towards being one of the best service-oriented organization. Furthermore, this volume will also underline the progress towards achieving its short & medium term goals.

This edition embodies the adage: "Progress is impossible without change, and those who cannot change their minds cannot change anything." The incremental changes throughout the year have added up to the positive results, which have been duly recognized by the Prime Minister.

The change in mindset has helped to reap the benefits of the reform process underway. The new approach adopted via the IT-enabled transformation plan has been duly recognized by the German and Saudi Ambassadors. Furthermore, the progress made has paved the way for signing a historic Customs Cooperation agreement with Tajikistan. The IT-enabled approach has also helped in the success of the Anti-Smuggling Operations.

The gains accrued from the new approach are supplemented by Taxpayer Facilitation through E-Kachehri, Prime Minister Delivery Unit (PMDU) and FBR Helpline. Furthermore, to foster a tax compliant culture, Tax Awareness Sessions were held in various schools & colleges.

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Chairman's Message



by Muhammad Javed Ghani

The reform process initiated via the IT-enabled transformation plan is bearing fruit, which can be gauged from the improved revenue collection performance this year but also through improved service delivery augmented through Taxpayer Facilitation and Tax Awareness Sessions.

In order to continue on the road towards a tax compliant society, FBR has undertaken numerous initiatives that will help sustain the gains made through a change in its approach. These include signing a Customs Cooperation Agreement with Tajikistan along with Mutual Understanding with Saudi authorities regarding cooperation on Customs and Taxation matters.

Furthermore, FBR has strengthened its Integrity Management Program with a dedicated Complaint portal to address pending queries and relevant issues.

Campaign against Smuggling is going from strength to strength with successful curtailment of such nefarious activities through Anti-Smuggling operations. To supplement these operations Anti-Smuggling & Confiscation of goods portal has been operationalized. The procurement of cutting-edge Track & Trace System will help to improve service delivery by providing minimum human interface, preventing leakage of revenue, under-reporting sales of specified goods and ensuring proper payment of duty & taxes.

"You can't build an adaptable organization without adaptable people--and individuals change only when they have to, or when they want to."

FBR and its team are embracing change to successfully usher in a tax complaint culture in our society laced with latest technological advancements that will ensure that the revenue potential of the country is fully realized in order to provide the citizens with the very best services and opportunities for growth.

FBR's MILESTONES

- *Launch of dedicated complaint portal*
- *Successful curtailment of smuggling activities*
- *E-Kachehri in FBR HQ*
- *Tax Awareness Sessions by FATE Wing*
- *Taxpayer Facilitation*
- *Operationalization of Anti-Smuggling & Confiscation of goods portal*
- *Authorized Economic Operator (AEO) Program*
- *Strengthening of FBR Integrity Management Program*
- *Customs Cooperation with Tajikistan*
- *Procurement of Track & Trace System*
- *Mutual understanding regarding cooperation on Customs & Taxes with Saudi Authorities*

German Ambassador called on SA to PM on Revenue



German Ambassador to Pakistan H.E. Bernhard Schlagheck called on Special Assistant to Prime Minister on Revenue Dr. Waqar Masood Khan at FBR Headquarters.

German Ambassador lauded the revenue collection performance of FBR in the first seven months of current Fiscal Year. SA to PM on Revenue briefed the Ambassador about the reform process achieved in FBR so far. He expressed the resolve of FBR to achieve the revenue target set for the current year if the economic activities continued with the same pace. German Ambassador was particularly impressed with the automation drive being introduced in tax system to facilitate the taxpayers and increase revenue. The meeting lasted for an hour. In the end SA to PM on Revenue presented shield to the German Ambassador.

Saudi Ambassador calls on Chairman FBR

Ambassador of Saudi Arabia in Pakistan H.E. Nawaf Saeed Al-Malikey called on Chairman FBR Muhammad Javed Ghani at FBR Headquarter. Matters of mutual concern pertaining to cooperation on Customs and Tax were discussed in the meeting. It was agreed in the meeting that relevant departments of both countries would further promote the cooperation in the field of Customs and Tax and would learn from each other's best practices which would result in increasing the trade volume between the two countries.



Chairman FBR briefed the Saudi Ambassador about the recent measures taken by FBR for the mobilization of revenue and facilitation of taxpayers. Saudi Ambassador appreciated the recent performance of FBR in the first seven months of current Financial Year and hoped that FBR would successfully achieve the revenue target set for the current year.

Reform process in FBR bearing fruit

In line with the vision of the Prime Minister as part of its reforms agenda, FBR has placed a lot of focus on facilitation of taxpayers, reducing human interaction, simplification of tax statutes and tax filing procedures through automation, integrity management, enforcement of tax code and policy measures to boost revenue and promote exports through increase in business activity, speedy payment of refunds and drawbacks and better service delivery.

As a result of this reform process, significant improvement has been seen. FBR has exceeded the 7 month revenue target for FY 2020 – 21 by collecting Rs. 2,570 billion against the target of Rs. 2,550 billion. This target has been achieved despite the issuance of 80% more refunds in comparison with same period last FY (Rs.129 billion vs. 69 billion for last year). This has helped the business community in reducing cost of doing business and providing working capital for investment.

A dedicated portal has been created to manage taxpayer complaints and to provide feedback. Large Taxpayers Office (LTO) has been opened in Multan to facilitate large taxpayers. Moreover, taxpayer registration for Sales Tax purposes has been enabled on the system (ICT based Sales Tax survey). Simultaneously, on the Customs side, an online import duty calculator has been enabled on WeBOC for the importers / customs agents in order to find the duty / taxes without filing of Goods Declaration. The Authorized Economic Operator (AEO) Program has been launched for trusted trade partners. This is also part of the Trade Facilitation Agreement (TFA) under World Trade Organization (WTO).

FBR has designed simplified income tax returns for individuals and small & medium enterprises (with turnover less than Rs.10m). Auto-calculation and phase 1 of pre-filing of some information has been enabled for individual taxpayers. Phase 1 of automated income tax refunds has been enabled. The capability to file appeals through the system has been provided via the e-Appeals module. Automation of Sales Tax refunds via FASTER has been further improved. Similarly, the processing and payment of export duty drawbacks have also been automated.

To broaden the tax base, data from the financial services sector, telcos, utility companies, provincial revenue authorities, local development authorities, provincial excise & taxation authorities, local housing authorities, Securities & Exchange Commission, NADRA, and Federal Investigation Agency is being received and integrated to provide a full 360 degree view of all taxpayers. A dedicated portal (Maloomat TaxRay) has been launched for taxpayers to view what information FBR holds about them. Moreover, the systems used for Prosecution, Appellate, and Alternate Dispute Resolution systems have been strengthened, revitalized, and automated. Additionally, on the Customs side, the Anti-Smuggling and Confiscation of goods portal has been enabled for data collection and analysis.

FBR's Integrity Management Mechanism has been strengthened. FBR Head Office & field formations have been restructured to improve efficiency. Customs Duty concessions and exemptions regime continues to be reviewed and simplified in collaboration with the tax policy board to further improve ease of doing business.

Another positive development has been seen in the number of duty drawback claims processed via Automated Export Duty Drawback payment system. Since its official launch in end-December (as of 15 January 2021), 74% of all claims (55,790 out of 75,345) have been automated whilst 71% of amount has been remitted.

Chairman FBR holds E-Kachehri in FBR HQ

As a sequel to E-Kachehries held on monthly basis to comply with the directions of the Prime Minister of Pakistan, Chairman Federal Board of Revenue (FBR)/Secretary Revenue Division, Muhammad Javed Ghani held an E-Kachehri at FBR HQ to listen to the complaints and issues of taxpayers. The complainants interacted directly with the Chairman FBR.



Chairman FBR listened to the complaints of the taxpayers and issued on spot directions for resolution of complaints. Chairman FBR appreciated the suggestions put forth by the taxpayers and assured them that their comments and suggestions would be looked into. Chairman assured that FBR was taking all possible steps to facilitate the taxpayers. He also requested the taxpayers to visit their nearest RTO and Collectorate for redressal of any problem confronted by them.

Chairman FBR has already strictly instructed all the field offices to resolve all outstanding issues of taxpayers.

Delegation of Rawalpindi Chamber of Commerce & Industry visits Regional Tax Office, Rawalpindi

Delegation of Rawalpindi Chamber of Commerce & Industry (RCCI) led by President Mr. Mohammad Nasir Mirza visited Regional Tax Office (RTO) Rawalpindi and met Chief Commissioner Dr. Khalid Mahmood Lodhi. Various issues pertaining to the taxpayers including Point of Sale (POS) integration came under discussion in the meeting.



FBR signs historic Customs Cooperation Agreement with Tajikistan

An Agreement on cooperation and mutual assistance in Customs matters has been signed in Dushanbe, Tajikistan. Mr. Imran Haider, Ambassador of the Islamic Republic of Pakistan to Tajikistan and Mr. Karimzoda K. Chairman, Customs Service, Republic of Tajikistan signed the said agreement on behalf of their respective governments.

The provisions of this Agreement were finalized after exchange of detailed information/ comments between Pakistan Customs and Tajikistan Customs and getting approvals by both the governments. In order to ensure prompt implementation of the said provisions, Pakistan Customs authorized (through Ministry of Foreign Affairs) Pakistan's Ambassador to Tajikistan to sign this Agreement on behalf of Federal Board of Revenue, Government of Pakistan.



The said agreement would promote cooperation between the Customs authorities of the two countries through exchange of customs-related information. Important information – that would be exchanged between both countries – pertains to goods and passengers; prevention and investigation of offences against Customs legislation; illicit traffic of narcotic drugs; enforcement of customs laws; research and development; enhanced / mutual foreign direct investments; promotion of exports between both countries. This would go a long way in ensuring optimum trade facilitation / security for the bilateral / transit trade between both countries and would tangibly reduce the cost of doing business for the importers / exporters from both countries. It is yet another milestone in the growing bilateral relations between Tajikistan and Pakistan. The agreement also reflects the will of the leadership in both countries to further re-enforce friendly relations.

This agreement will ensure requisite international cooperation for achievement of stated/ strategic objectives for greater economic integration with the regional/international countries and diversification of Pakistan's international trade. To this effect, Pakistan Customs, Federal Board of Revenue has already signed Customs Mutual Cooperation Agreements with, inter-alia, Afghanistan, Turkey, Iran, United Arab Emirates and USA. Pakistan Customs is actively pursuing finalization of such Agreements with South Korea, ASEAN Countries, Saudi Arabia, Russia and European Union as well.

Before the signing ceremony, the Chairman of the Customs Service under the Government of the Republic of Tajikistan welcomed the Ambassador of the Islamic Republic of Pakistan H.E. Mr. Imran Hayder and the latter expressed his gratitude for the close cooperation of Tajikistan in Customs matters and noted that the Government of Pakistan and Pakistan Customs are always ready to enhance the economic and trade cooperation with Tajikistan.

Inland Revenue Enforcement Network (IREN) seizes 150 cartons of counterfeit cigarettes

In compliance with Prime Minister's special instructions and under the leadership of Chairman Federal Board of Revenue, Inland Revenue Enforcement Network (IREN) is actively targeting the illicit sale and transportation of cigarettes throughout the country. A special team of RTO Rawalpindi has seized 150 cartons of counterfeit and illicit cigarettes of various brands. The illegal cigarettes were being transported through a truck. It is estimated that Sales Tax and Federal Excise Duty of Rs. 3,375,000 was avoided.



Crackdown against counterfeit, non-duty paid and smuggled cigarettes

In pursuit to the vision of Prime Minister to curb the menace of trade of counterfeit/non duty paid cigarettes, which are not only hazardous to the health of general public but is also causing huge loss to the Government Exchequer, Federal Board of Revenue has urged the Inland Revenue and Customs Field Formations to beef up the enforcement measures to control the trade of counterfeit, non-duty paid and smuggled cigarettes.

The Chairman FBR has issued directives to expedite the administrative and enforcement measures against the trade of counterfeit, non-duty paid and smuggled cigarettes. Resultantly, during the period July 2020 to January 2021, the IREN network conducted 65 raids across the country to curb the trade of counterfeit/non duty paid cigarettes. In aforesaid raids, 44.827 million counterfeit cigarettes sticks were confiscated which were worth amounting to Rs. 97.507 million. Revenue amounting to Rs. 95.678 million/- was involved in aforesaid confiscated counterfeit cigarettes out of which Rs. 2.2 million are recovered and for remaining, mandatory legal proceedings are underway.

Similarly, Pakistan Customs has taken number of preventive measures to curb smuggling of cigarettes in particular and other contrabands / goods in general. The Customs staff posted at Airports, Sea Ports and Land Custom Stations have been instructed to be more vigilant to control smuggling of cigarettes. Anti-Smuggling Squads, Mobile Units and staff posted at Customs Check Posts have been sensitized to interdict smuggling of cigarettes. In pursuance to specific information, raids have been conducted on godowns wherein cigarettes and other smuggled goods have been stored and thus huge quantities have been recovered. The auction rules have been modified thus imposing ban on the auction of seized/smuggled cigarettes and have been included in the list of goods to be destroyed w.e.f. 23rd July, 2020 to discourage the use of auction papers for transport of smuggled cigarettes. Trainings / seminars have been arranged in coordination with leading cigarette manufacturers to educate the Customs officers / staff about latest trends in smuggling of cigarettes and also sharing of information for effective seizure of cigarettes.

Since July 2020 to January 2021, Pakistan Customs has seized quantity of 7,152,265 smuggled sticks of cigarettes having value of Rs. 549 million.

Smuggled goods worth 35 billion seized during July - January 2021

In line with the vision of Prime Minister, Pakistan Customs, FBR being the lead counter-smuggling agency has taken concrete steps to curb the menace of smuggling. These steps are yielding excellent results and thus providing better environment to the local economy and industry for achieving its growth.

During 7 months (July 2020-Jan 2021) of current financial year smuggled goods worth Rs. 35 billion have been seized thus showing an increase of 59% when compared to the corresponding period (Jul 2019-Jan 2020) of the last financial year when smuggled goods worth Rs 22 Billion were seized. Moreover, the counter-smuggling performance of 7 months of current FY is almost equal to the performance of 12 months of last FY when smuggled items worth Rs 36 billion were seized.

During current FY, the increase in value of seizure as compared to last FY has been recorded in Non-Custom Paid (NCP) vehicles-Rs. 11.3 billion (66%), betal nuts-Rs. 3.4 billion (105%), fabrics-Rs. 1.9 billion (28%), cigarettes-Rs. 553 million (70%), auto-parts-Rs 492 million (113%), electronic goods-Rs. 380 million (67%), Diesel-Rs. 899 million (93%) and Gold/silver bars/jewelry-Rs. 271 million (104%).

During the current financial year, FBR has also made major seizures of endangered wildlife-falcons, liquor and narcotics. In addition, Pakistan Customs also played a vital role in seizure of 6 M.Tonns of iodine used in manufacturing of an illicit drug methamphetamine which was also appreciated by International Agencies like UNODC and US DEA Office.

Moreover, recent operation led by Pakistan Customs against illegal POL outlets has also been a successful attempt in combating the menace of smuggling by sealing more than 2000 illegal outlets all over the country and initiating criminal proceedings against the perpetrators. Due to such landmark steps, local industry is gaining ground as the flow of smuggled goods has decreased drastically during the financial year. Stringent measures have also been adopted to stop reverse flow of smuggle-prone items from unfrequented routes thus resulting in increase of such items in imports. The extraordinary counter smuggling performance shows FBR's commitment to combat smuggling and promote trade and local industry.

Pakistan Customs foil an attempt to smuggle arms & ammunition to Afghanistan

Model Customs Collectorate (A&F), Peshawar at Customs Station, Torkham foiled an attempt to smuggle Arms and Ammunition to Afghanistan in exports consignment. A twenty two wheeler trailer loaded with cement bags was scanned at Torkham. The scan report highlighted abnormal images. The exports consignment was then put to thorough examination which led to recovery of 120 Pistols of assorted brands and 43,500 rounds. The driver of the vehicle has been arrested and FIR is being lodged. Arms are embossed with foreign brands which look to be locally made.



Tax Awareness Educational session held in F.G. Sir Syed College Rawalpindi

Under the Letter of Understanding (LoU) signed between FBR and Ministry of Defenses' Directorate of Federal Government Educational Institution Cantt. Garrison, Federal Board of Revenue has started to hold second phase of Educational Awareness Sessions in different educational institutes. Facilitation and Taxpayers Education Wing (FATE) of FBR held the first Educational Awareness Session in Federal Government Sir Syed College, Rawalpindi. In line with the vision of Prime Minister to promote the tax culture and under the directions of Chairman FBR Muhammad Javed Ghani, series of Awareness Educational Sessions will be carried out by FATE Wing in collaboration with Directorate of Federal Government Educational Institution Cantt. Garrison working under Ministry of Defense in different educational institutes.



Tehmina Aamer, Chief (FATE), FBR and Principal F.G. Sir Syed College Professor Ahmad Raza were the Chief Guests on the occasion. Sonia Anwar, Secretary FATE delivered a very informative and easy to understand presentation to the students on the structure of tax system and its significance in nation building. The students participated in a tax related quiz and won prizes.

Tehmina Aamer, Chief FATE said in her address highlighted the purpose of holding these sessions was to promote the tax culture. She further said that students would learn about the significance of paying taxes in their initial years through these sessions which would help them make responsible taxpayers in their later years. "The students would help spread the message of paying taxes in their home, street and locality," she added.

Principal F.G. Sir Syed College thanked the FBR Team to make this session successful and hoped that such sessions would increase the knowledge of students about taxes and its significance in the economic progress. In the end, Chief FATE presented a shield to the Principal.

Tax Awareness Educational sessions held in two colleges of Rawalpindi

In continuation of holding Tax Awareness Educational Sessions in different educational institutes under Directorate of Federal Government Educational Institutions Cantt. Garrison, Ministry of Defense, Federal Board of Revenue held sessions in F.G Degree College for Women, Abid Majeed Road, Rawalpindi and F.G. Quaid-e-Azam College, Chaklala, Rawalpindi separately.



Different activities for the students were arranged in the Tax Awareness Educational Session which greatly helped the students to understand the tax structure and importance of tax payment responsibility. The officers of FATE Wing helped the students to understand the tax system. Secretary FATE, Alam Zaib Khan in his presentation informed about the recent facilitative measures taken by FBR for the taxpayers. The students were informed about Tax Asaan App and tax filing. A quiz competition was also arranged to gauge the understanding of the students on the subject after the session. FBR officers also highlighted the negative effects of tax evasion on the national economy.



Chief Facilitation and Taxpayers' Education (FATE) of FBR Tehmina Aamer in her speech highlighted the significance of tax payment and the role of young generation for promotion of tax culture. The students and staff of both colleges asked questions on tax system during the session which were comprehensively answered by Chief FATE.

Rashid Rana, Adnan Akram Bajwa and Sonia Anwar Rana, officers of FATE Wing distributed prizes among the winning students of quiz competition. Students showed great enthusiasm in all the activities. The Principal of F.G. Degree College for Women, Abid Majeed Road, Rawalpindi Professor Azra Kareem and Principal F.G. Quaid-e-Azam College, Chaklala, Rawalpindi Professor Muhammad Irfan Khan thanked FBR Team for sensitizing students on such national importance subject. Chief FATE presented shields to the Principals of both colleges.

Taxpayer Facilitation

Prime Minister Delivery Unit (PMDU)

Prime Minister Delivery Unit (PMDU) is pioneering a nation-wide complaints and grievance redressal mechanism with special emphasis on facilitation of overseas Pakistanis, women, special persons and foreigners. The primary objective of the unit is to provide citizens' an opportunity to seamlessly communicate with all government entities and have their issues resolved with priority, in accordance with the vision of the Government.

The Unit will put forward recommendations for amendment and simplification of cumbersome official procedures as evidenced from the database for the purpose of assuring public facilitation. The Unit strives to assure that the registered citizens/members on Pakistan Citizen's Portal (PCP) get every possible relief from the Government Organizations being interacted.

The citizens/members may have suggestions to put before the authorities or personal complaints and grievances or to report violations of laws by the people or to seek guidance etc. The Unit takes it as a prime responsibility to ensure that all complaints and suggestions are handled fairly and efficiently through concerned organizations.

So far PMDU Cell of FBR has worked on the resolution of **1891** complaints in the month of February.

Another feather in the cap of PMDU is the successful session of E-Khuli Kachehri conducted by worthy Chairman FBR. A golden opportunity on monthly basis for the aggrieved taxpayers to narrate their problems/issues in front of the highest office of FBR. Issues were resolved and relief was granted to the callers on the spot.

FBR Helpline

FBR's Helpline is a free, fast & reliable service that is committed to provide the very best service to the public. FBR's Helpline not only educates the public but also provides them a forum through which the public can put forward their queries and seek resolution to most of their issues via phone, email or website.

Helpline team has been at the forefront in resolving issues that come up from time to time such as Income Tax Return information, Filing of Tax Appeals, Computerized Payment Receipt (CPR) Correction queries, Registration/De-registration (Sales Tax, Income Tax, Non Profitable Organizations (NPOs), Greenfield Status, Builder/Developer and change in particulars in profile) related queries, Designated Non-Financial Businesses & Professions (DNFBPs) registration related queries, Refund related queries and matters pertaining to Customs.

In the month of February, FBR Helpline resolved **11,926** queries from email (helpline@fbr.gov.pk) and **21,269** queries through its helpline number (051-111-772-772).

Creation of LTO Multan - A landmark legal victory



Notification for establishment of Large Taxpayer Office (LTO) Multan was issued on 8th October, 2020 after approval of President of Islamic Republic of Pakistan. The LTO started functioning immediately to serve the esteemed large taxpayers according to a vision of better service, improved efficiency, and enhanced facilitation.

Some taxpayers were not comfortable with the transfer of jurisdiction of their cases to Multan. Almost immediately the LTO had to face a lot of litigation contesting the creation of LTO and transfer of jurisdiction. FBR and LTO Multan jointly pursued the case of the department and the powers given to FBR by the Constitution, through Revenue Division and through FBR Act, to create a new LTO and transfer the jurisdiction.

Through the concerted efforts of FBR team, our legal team, and our officers at field formations of Multan and Bahawalpur, we have been able to uphold in High Courts, all actions of FBR well within our legally authorized domain. Not only that, a landmark judgment has been passed first by Justice Ayesha Malik on 20th December 2020 confirming FBR action. In another writ petition, Justice Jawad Hassan has ruled in a detailed 23-page order that FBR being the Autonomous body of the Revenue Division is the Regulator of all taxes in Pakistan.

FBR is empowered by FBR Act to exercise all such actions in this regard. Section 209 of the Income Tax Ordinance further empowers the Board and Chief Commissioners, to transfer any jurisdiction. In this manner, the actions of FBR stand validated by Courts, and the writ of the department stand established and strengthened. We congratulate all at FBR and field formations for this legal victory.

Khuli Kachehri at Faisalabad Chamber of Commerce & Industry



Khuli Kachehri by the Chief Commissioner, Regional Tax Office, Faisalabad along with Zonal Commissioners was held on 25.02.2021 at Faisalabad Chamber of Commerce & Industry, Faisalabad from 12.00 noon to 4.00 pm.

More than 100 members of different Trade Bodies participated in the Khuli Kachehri and asked different questions and raised their issues relating to FBR. Most of them were resolved immediately. During the session, various questions/complaints were raised by the taxpayer/representatives.

Mr. Karamat Chaudhry, Chief Commissioner emphasized that in line with the policy of Government, maximum facilities are being provided to taxpayers and business communities for ease of doing business. He also informed that RTO Faisalabad was issuing more than Rs. 3 Billion Sales Tax refunds every month to facilitate business through fully automated system.

He further said that notices are being dispatched through E-mail and through courier service, however FBR is promoting paperless environment and taxpayers must update their addresses, bank accounts and other particulars on their tax profile up to 31.03.2021. He said that due to wrong addresses a sizable number of notices remained un-delivered. He also highlighted that due to non-availability of IBAN number of bank accounts in the tax profile, the refunds were not issued in some cases, thus, he requested the participants that tax profile should be updated by all the taxpayers up to 31.03.2021.

Earlier Engineer Hafiz Ihtasham Javed President FCCI welcomed Chief Commissioner and hoped that it will promote much needed confidence between the taxpayers and tax collectors. Chaudhary Talat Mahmood Senior Vice President offered vote of thanks while President Engineer Hafiz Ihtasham Javed presented FCCI shield to Mr. Karamatuallah Chaudhary Chief Commissioner RTO. During this meeting Commissioner withholding tax Mr. Rehan Safdar, Commissioner Corporate Mr. Sajjad Taslim Azam, Commissioner Lyallpur Mr. Naeem Babar, Additional Commissioner Head Quarter Mr. Muhammad Asif Rafique and Inspectors Mr. Rashid Iqbal and Mr. Zia-ul-Haq were also present.

Your Contribution

You can also be part of this newsletter by sharing contribution relevant to your office that has helped FBR propel towards its goal of becoming an organization that values a service oriented culture, where the taxpayer comes first.

You can share your contribution via email @ fbrnewsletter@fbr.gov.pk



Feedback

Your feedback is extremely important in helping us improve the communication process between FBR and its family. We would like your suggestions, comments and valued advice in helping to further improve the newsletter.

You can send in your feedback to newsletterfeedback@fbr.gov.pk



Syed Nadeem Hussain Rizvi
Member FATE

Tehmina Aamer
Chief FATE

Rashid Javaid Rana
Secretary FATE

Adnan Akram Bajwa
Secretary PR/FATE

Usman Mansur
Content Designer

